



MRA's New Supervisor Kickstarter Pack: Develop Confident Leaders from Day One

New Supervisor Kickstarter Pack FAQs

1. How many courses are included in the New Supervisor Kickstarter Pack?

The New Supervisor Kickstarter Pack includes access to:

- Two foundational supervisor training courses
- Four on-demand eLearning courses
- One elective course selected from six leadership development options

Click [here](#) to see the full list of courses in the Pack.

2. What types of training are included?

The New Supervisor Kickstarter Pack includes access to instructor-led classes (virtual and in-person) and eLearning courses covering leadership and business skills. Click [here](#) to see the list of eligible courses. MRA retains the discretion to cancel training sessions or replace eLearning courses due to low enrollment and for other business reasons.

3. How long is the New Supervisor Kickstarter Pack valid?

One year from your date of purchase. All classes purchased through New Supervisor Kickstarter Pack(s) must be completed while the Pack is active or regular pricing will apply.

4. Can multiple people use one New Supervisor Kickstarter Pack?

No, each New Supervisor Kickstarter Pack is assigned to a single participant and cannot be shared.



5. Do the training courses provide CEU credits?

All instructor-led courses in the New Supervisor Kickstarter Pack are pre-approved for HRCI and SHRM [recertification credits](#) except for “Time Management: From Overwhelmed to Empowered”. Upon completion of a pre-approved course, participants will be given access to HRCI and SHRM activity IDs.

On-demand eLearning courses in the Pack are not pre-approved; however, they may be self-submitted in accordance with [HRCI](#) or [SHRM](#) policies and procedures.

6. Is this only for members?

Yes, the New Supervisor Kickstarter Pack is a member-exclusive benefit. Class registrants must be employees of member organizations. If the registrant is no longer employed with a member organization, the organization may substitute a different employee before the Pack expires. If an organization’s membership is cancelled, the Pack and any remaining registrations are canceled.

7. What if I can’t attend a class I registered for?

Registered participants should notify MRA Registrations by phone (800-488-4845) or email (registrations@mrnet.org) as soon as they know they cannot attend. The Registrations team will assist in rescheduling your training. If the course occurs after your New Supervisor Kickstarter Pack expires, a different eligible course can be substituted.

8. What additional exclusions and terms apply to the New Supervisor Kickstarter Pack and on-demand library?

Rules and restrictions of the New Supervisor Kickstarter Pack are outlined in the terms and conditions starting on page 3 below.

New Supervisor Kickstarter Pack Terms and Conditions

Last Updated: September 4, 2026

Member purchases New Supervisor Kickstarter Pack(s) from MRA – The Management Association for a fee, subject to the following terms and conditions.

MRA MAY UPDATE THESE TERMS AT ANY TIME. BY PURCHASING THE NEW SUPERVISOR KICKSTARTER PACK, MEMBER ACKNOWLEDGES HAVING READ AND AGREED TO THESE TERMS OF SERVICE. IF MEMBER DOES NOT AGREE TO THESE TERMS AND CONDITIONS, THEY MAY NOT USE THE NEW SUPERVISOR KICKSTARTER PACK.

Eligibility

Only current members of MRA – The Management Association (“Members”) may purchase New Supervisor Kickstarter Pack(s). Each class registrant using a New Supervisor Kickstarter Pack must be a current employee of a member. If a class registrant’s employment ends before they can attend, the Member may substitute a current employee before the New Supervisor Kickstarter Pack expires. If a Member’s MRA membership is cancelled, all associated class registrations are cancelled.

TERM

THE NEW SUPERVISOR KICKSTARTER PACK IS VALID FOR ONE (1) YEAR FROM THE DATE OF PURCHASE. ALL CLASSES PURCHASED USING THE NEW SUPERVISOR KICKSTARTER PACK MUST BE COMPLETED WHILE THE PACK IS ACTIVE; OTHERWISE, REGULAR PRICING WILL APPLY.

Inclusions

The New Supervisor Kickstarter Pack provides access to MRA instructor-led courses (virtual and in-person) and on-demand eLearning courses, subject to availability and exclusions. MRA may cancel training sessions or replace or retire eLearning due to low enrollment or other business reasons.

Class Cancellations and No Shows

Registered participants should notify MRA Registrations by phone or email as soon as they know they cannot attend. The Registrations team will assist in rescheduling your training. If the course occurs after the New Supervisor Kickstarter Pack expires, a different eligible course can be substituted before the expiration or regular pricing will apply.

Exclusions

Certain training content is excluded from the New Supervisor Kickstarter Pack, including all supervisor and leadership courses not listed in the pack materials and webpages, and MRA conferences, special events and webinars. These must be purchased separately.

Transfers

New Supervisor Kickstarter Pack(s) are non-transferable to other organizations.

Fees

The Member must pay the full New Supervisor Kickstarter Pack(s) fee at the time of purchase and agrees to abide by the current fee schedule.

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TERMINATION

THE MEMBER MAY TERMINATE THE NEW SUPERVISOR KICKSTARTER PACK AT ANY TIME BY EMAILING MRA REGISTRATIONS AT REGISTRATIONS@MRANET.ORG OR BY CALLING 800-488-4845. NEW SUPERVISOR KICKSTARTER PACK FEES ARE NON-REFUNDABLE. MRA MAY TERMINATE THE NEW SUPERVISOR KICKSTARTER PACK FOR VIOLATIONS OF THESE TERMS AND CONDITIONS OR IF A CONFLICT OF INTEREST IS IDENTIFIED.